Operating instructions

Ultrasonic Flow Meter
DulcoFlow® DFMa

Please carefully read these operating instructions before use! · Do not discard!
The operator shall be liable for any damage caused by installation or operating errors!
Technical changes reserved.
Supplementary information

*Fig. 1: Please read!*

Read the following supplementary information in its entirety! Should you already know this information, you have an even greater need of the Operating Instructions.

The following are highlighted separately in the document:

- Enumerated lists
- Instructions
  - Outcome of the instructions

- see (reference)

**Information**

> This provides important information relating to the correct operation of the device or is intended to make your work easier.

**Safety information**

Safety information is identified by pictograms - see "Safety Chapter".

**General non-discriminatory approach**

In order to make it easier to read, this document uses the male form in grammatical structures but with an implied neutral sense. It is aimed equally at both men and women. We kindly ask female readers for their understanding in this simplification of the text.
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### DFMA Series Version:

<table>
<thead>
<tr>
<th>DFMA</th>
<th>Series Version:</th>
</tr>
</thead>
<tbody>
<tr>
<td>05</td>
<td>beta, gamma/L 1000 - 0413/0716, delta 1608 - 1612</td>
</tr>
<tr>
<td>08</td>
<td>beta, gamma/L 0220/0420 - 0232, delta 1020 - 0280</td>
</tr>
</tbody>
</table>

### Seal Material:

| T | PTFE |

### Connection:

| 1 | 1/4" x 3/16" |
| 2 | 3/8" x 1/4" |
| 3 | 1/2" x 3/8" |
| 4 | special - connection DN10 |

### Electrical Connection:

| D | N. American Plug 115 V |

### Signal Output:

| 1 | 4-20 mA output |
| 2 | Contact Output |

### Design:

| 0 | with ProMinent logo |

### Accessories:

| 0 | without accessories |

| DFMA | T | 1 | D | 0 | 0 | 0 |
2 About this product

The flow meter DulcoFlow® is intended for use in measuring pulsing volume flows in the range from 0.1 to 50 l/h. All parts coming into contact with flow media are made from PVDF. This ensures that aggressive media can also be measured without problem. The device is installed approximately 30 cm after the pump in the metering line. Interfering influences, such as air bubbles, are identified and an error message concerning them forwarded to the analysis unit. The DulcoFlow can only be used in combination with the delta software if the metering stroke type is set to “fast”.

The DulcoFlow® flow meter can not only be used for recording and measurement of volume flows, but also for monitoring individual metering strokes. In this case the device is calibrated to the stroke volume set at the pump. A lower and upper limit can be entered, which if exceeded or undershot, results in no feedback to the pump. This creates an error message. The connection to the pump takes place via the input for the “Flow Control” dosing monitor.

The device is designed for wall mounting.
3 Safety chapter

Explanation of the safety information

The following signal words are used in these operating instructions to identify different severities of a hazard:

<table>
<thead>
<tr>
<th>Signal word</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>WARNING</td>
<td>Denotes a possibly hazardous situation. If this is disregarded, you are in a life-threatening situation and this can result in serious injuries.</td>
</tr>
<tr>
<td>CAUTION</td>
<td>Denotes a possibly hazardous situation. If this is disregarded, it could result in slight or minor injuries or material damage.</td>
</tr>
</tbody>
</table>

Warning signs denoting different types of danger

The following warning signs are used in these operating instructions to denote different types of danger:

<table>
<thead>
<tr>
<th>Warning signs</th>
<th>Type of danger</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Warning – high-voltage.</td>
</tr>
<tr>
<td></td>
<td>Warning – danger zone.</td>
</tr>
</tbody>
</table>

Correct and proper use

- The device may only be used after it has been correctly installed and commissioned in accordance with the technical data and specifications contained in the operating instructions.
- Observe the general limitations with regard to viscosity limits, chemical resistance and density - see also ProMinent resistance list (in the product equipment catalogue or at www.prominent.com).
- Any other uses or modifications are prohibited.
- The device is not suitable for measuring continuous liquid flows.
- The device may not be used to measure gaseous media or solids.
- The device may not be used with combustible media without appropriate protective measures.
- The device may not be used with explosive media.
- The device may not be used with radioactive media.
- The device is not intended for exterior applications without use of suitable protective equipment.
- The device should only be operated by trained and authorised personnel, see the following “Qualifications” table.
- You are obliged to observe the information contained in the operating instructions at the different phases of the system's service life.
Safety information

**WARNING!**
**Danger of electric shock**
A mains voltage may exist inside the housing.
- If the housing has been damaged, you must disconnect the device from the mains immediately. It may only be returned to service after an authorised repair.

**WARNING!**
**Warning of dangerous or unknown feed chemical**
Should a dangerous or unknown feed chemical be used: It may escape from the hydraulic components during maintenance work.
- Take appropriate protective measures before working on the device (safety glasses, safety gloves, ...). Observe the safety data sheet for the feed chemical.
- Drain and flush the hydraulic parts before working on the device.

**CAUTION!**
**Warning of feed chemical spraying around**
Feed chemical can spray out of the hydraulic components if they are manipulated or opened due to pressure in the hydraulic and adjacent parts of the system.
- Disconnect the pump of the device hydraulic system from the mains power supply and ensure that it cannot be switched on again by unauthorised persons.
- Depressurise the system before commencing any work on hydraulic parts.

**CAUTION!**
**Danger of personnel injury and material damage**
The use of untested third party parts can result in personnel injuries and material damage.
- Only fit parts to the device, which have been tested and recommended by ProMinent.

**NOTICE!**
**Warning of illegal operation**
Observe the regulations that apply where the device is installed.

Information in the event of an emergency
In an emergency, disconnect the device from the mains!
If feed chemical escapes, also depressurise the device hydraulic system. Adhere to the safety data sheet for the feed chemical.
Qualification of personnel

<table>
<thead>
<tr>
<th>Activity</th>
<th>Qualification level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage, transport, unpacking</td>
<td>Instructed personnel</td>
</tr>
<tr>
<td>Installation, installation of hydraulic system</td>
<td>Technical personnel</td>
</tr>
<tr>
<td>Electrical installation</td>
<td>Electrician</td>
</tr>
<tr>
<td>Operation</td>
<td>Instructed personnel</td>
</tr>
<tr>
<td>Maintenance</td>
<td>Technical personnel</td>
</tr>
<tr>
<td>Repairs</td>
<td>Customer service - authorised by ProMinent</td>
</tr>
<tr>
<td>Decommissioning, disposal</td>
<td>Technical personnel</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>Technical personnel, electrician, instructed personnel</td>
</tr>
</tbody>
</table>

Technical personnel

A qualified employee is deemed to be a person who is able to assess the tasks assigned to him and recognise possible hazards based on his/her technical training, knowledge and experience, as well as knowledge of pertinent regulations.

Electrician

Electricians are deemed to be people, who are able to complete work on electrical systems and recognize and avoid possible hazards independently based on their technical training and experience, as well as knowledge of pertinent standards and regulations. Electricians should be specifically trained for the working environment in which they are employed and know the relevant standards and regulations. Electricians must comply with the provisions of the applicable statutory directives on accident prevention.

Instructed personnel

An instructed person is deemed to be a person who has been instructed and, if required, trained in the tasks assigned to him/her and possible dangers that could result from improper behaviour, as well as having been instructed in the required protective equipment and protective measures.

Customer Service department

Customer Service refers to service technicians, who have received proven training and have been authorised by ProMinent® to work on the system.
4 Storage and transport

Safety information

**WARNING!**
Only return the device for repair in a cleaned state and with flushed hydraulic parts - refer to the chapter "Decommissioning"!

Only send the unit complete with a filled in Decontamination Declaration form. The Decontamination Declaration constitutes an integral part of an inspection / repair order. A unit can only be inspected or repaired when a Decontamination Declaration Form is submitted that has been completed correctly and in full by an authorised and qualified person on behalf of the operator.

The "Decontamination Declaration Form" can be found in the Appendix or under www.prominent.com.

**NOTICE!**

Danger of material damage
The device can be damaged by incorrect or improper storage or transportation!

- The device should only be stored or transported in a well packaged state - preferably in its original packaging.
- The packaged unit should also only be stored or transported in accordance with the stipulated storage conditions.
- The packaged unit should be protected from moisture and the ingress of chemicals.

Ambient conditions

<table>
<thead>
<tr>
<th>Data</th>
<th>Value</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum storage and transport temp</td>
<td>-10</td>
<td>°C</td>
</tr>
<tr>
<td>Maximum storage and transport temp</td>
<td>+50</td>
<td>°C</td>
</tr>
<tr>
<td>Air humidity</td>
<td>&lt; 95</td>
<td>% rel. humidity*</td>
</tr>
</tbody>
</table>

* non-condensing
5 Overview of equipment

Fig. 2: Overview of equipment DulcoFlow® with arrows showing flow

1 Control elements - see chapter "Settings" - "Operating unit"
2 Mains connection
3 Signal output (option)
4 Feed chemical inlet
5 Feed chemical outlet
6 Functional description

The DulcoFlow® flow meter measures the volume flow of pulsing flows. The ultrasonic, time of flight measurement method is used. For the time of flight measurement, a sound signal is alternately transmitted in and against the direction of flow. The time difference is then a measure of the mean flow velocity. Use of the ultrasound measurement method automatically compensates any temperature induced changes in the medium. Operation without moving parts guarantees a long service life and wear-free operation.

The DulcoFlow® calculates the mass flow from the volume flow and the density of the feed chemical.

Additionally the DulcoFlow® can measure the pressure surges of the metering pump and hence replace a dosing monitor such as the Flow Control. A metering pump such as the gamma/ L or delta® can use these signals as acknowledge pulses for its individual strokes. If the acknowledge pulses are missing or if the capacity exceeds the specified limit values, the metering pump stops after an adjustable number of missing pulses and goes into fault mode - see metering pump operating instructions.

The DulcoFlow® gives the flow reading, stroke feedback, or error messages via the various output types.
7 Assembly and installation

Safety information

**WARNING!**
Assemble the device prior to undertaking the electrical installation.

**WARNING!**
Observe the information in the "Technical data" chapter.

**WARNING!**
Danger of an electric shock
If the device is used outdoors without a cover or weatherproof roof, water may be able to collect on the seals and penetrate the housing or direct sunlight may cause the housing to be corroded.

- Always use a cover or weatherproof roof when using the unit outdoors.

**CAUTION!**
Warning of illegal operation
Observe the regulations that apply where the unit is to be installed.

The device is resistant to normal atmospheres in plant rooms.

7.1 Assembly

Install the device so that the hose between it and the pump is approximately 20 ... 30 cm long.

This ensures it measures accurately.

Mount the device vertically.
This ensures it measures accurately.

Mount the device vertically on the wall using both eyes on the housing.

*Do not forget the washers.*

7.2 Installation, hydraulic

**CAUTION!**
Warning of escaping feed chemical
Feed chemical may escape in the event that the hose lines are incorrectly installed.

- Only use original hoses with the specified hose dimensions.
- Avoid reducing the hose sizes.
**Metering pump**
The metering pump must supply a pressure of more than 2 bar.

**Flow direction**
The flow direction through the device goes from the bottom to the top.

**Injection valves, back pressure valves, relief valves**
Injection valves, back pressure valves or relief valves must not have any effect on the measurement.

**Relief valves**
It is best to install a relief valve before the flow meter, so that the displayed flow or flow volume actually corresponds to the value which is being metered into the system if the relief valve triggers.

**Hydraulic dampers**
Hydraulic dampers, like pulsation dampeners, inline dampers or bladder accumulators / diaphragm accumulators must not have any effect on the measurement.

A zero flow must be available.
The damping must not depress the flow mean value beneath the measurement threshold.

---

**Installing the hosing:**

1. Cut off the ends of the hoses (6) so that they are straight.
2. Unscrew the union nut (5) and push over the hose together with the clamp ring (4).
3. Push the hose end (6) up to the stop over the nozzle (3).
4. Tighten the union nut (5).
5. Pull on the hose (6) and tighten up the union nut (5).

---

**Fig. 3: Installing the hose line**

1. Connector
2. Seal
3. Nozzle
4. Clamp ring
5. Union nut
6. Hose
Assembly and installation

Fig. 4: DulcoFlow® hydraulic system

1. Target use
2. Pressure maintenance device
3. Manometer (recommended)
4. Hydraulic Damper (optional)
5. DulcoFlow®
6. Overflow device (optional)
7. Metering pump
8. Storage tank

Fig. 5: Hydraulic Installation parameters

The DulcoFlow® can also be used at constant pressures under 3 bar. However, in such cases, we recommend a consultation with the ProMinent head office.
7.3 Installation, electrical

**WARNING!**

Danger of electric shock

The use of a residual current circuit breaker drastically increases survival chances should persons come into contact with the mains voltage due to an electrical accident.

- Always fit a residual current circuit breaker on-site.

A metering pump, monitor, PLC or other devices can be connected to the flow meter.

The following alternative electrical outputs are available via cable:

- Current output (identity code characteristic "signal output "1"): 
- Counter output (identity code characteristic "signal output "2"): 

7.3.1 Current output

Current output

The following can be signalled via the current output (standard signal output (mA)):

- Instantaneous flow
- Fault

![Current output diagram]

Fig. 6

<table>
<thead>
<tr>
<th>Lead</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>brown</td>
<td>+</td>
</tr>
<tr>
<td>white</td>
<td>-</td>
</tr>
</tbody>
</table>

Technical data:

<table>
<thead>
<tr>
<th>Data</th>
<th>Value</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current*</td>
<td>0/4 .. 20</td>
<td>mA</td>
</tr>
<tr>
<td>Maximum load</td>
<td>400</td>
<td>Ω</td>
</tr>
</tbody>
</table>

* zero volt connection

Max. cable length 30 m

7.3.2 Counter output

7.3.2.1 Counter output as stroke feedback output

Counter output as stroke feedback output

The counter output as stroke feedback output can be used to signal stroke feedback, provided it is set accordingly - see chapter “Settings”.

![Counter output diagram]

Fig. 7
1. To report stroke feedback at the metering pumps such as gamma/L and delta®, plug the cable from the flow meter to the pump in the "dosing monitor" terminal. The identifier for the dosing monitor must appear on the LCD screen of the pump.

2. If it does not appear, make the necessary settings at the metering pump.

### 7.3.2.2 Counter output as frequency output

#### Counter output as frequency output

The counter output as frequency output can be used to signal flow or an error, provided it is set accordingly - see chapter "Settings".

1. Remove the connected socket.

2. Remove the insulation of the leads to match the terminals of your monitor.

3. Crimp on a suitable cable end sleeve.

4. Connect the cable to the monitor in accordance with the following connection information and the operating instructions supplied with the monitor:

#### NPN connection information

**Fig. 8: Wiring diagram NPN-outputs to indicating instrument or PLC**

Rc* Collector resistance or pull-up resistance. For more information, please refer to Chapter 7.3 "Installation, electrical" on page 17 and Chapter 7.3 "Installation, electrical" on page 17.

#### Pin assignment

<table>
<thead>
<tr>
<th>Pin</th>
<th>Lead</th>
<th>Function</th>
<th>Value range</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>-</td>
<td>-</td>
<td>Supply voltage (monitor)</td>
<td>5 ... 30</td>
<td>V</td>
</tr>
<tr>
<td>2</td>
<td>white* **</td>
<td>Error signal</td>
<td>high = no, low = yes</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>blue**</td>
<td>Frequency signal**</td>
<td>0 ... 10 000</td>
<td>Hz</td>
</tr>
<tr>
<td>4</td>
<td>black* **</td>
<td>GND</td>
<td>0</td>
<td>V</td>
</tr>
</tbody>
</table>

** rectangular pulse; pulse : Pause = 1 : 1

*** zero volt connection
**Assembly and installation**

**PNP connection information**

*Fig. 9: Wiring diagram PNP-outputs to indicating instrument or PLC*

**Rc** Collector resistance or pull-up resistance. For more information, please refer to Chapter 7.3 “Installation, electrical” on page 17 and Chapter 7.3 “Installation, electrical” on page 17.

**Pin assignment**

<table>
<thead>
<tr>
<th>Pin</th>
<th>Lead</th>
<th>Function</th>
<th>Value range</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>brown</td>
<td>Supply voltage (monitor)</td>
<td>5 ... 30</td>
<td>V</td>
</tr>
<tr>
<td>2</td>
<td>white***</td>
<td>Error signal</td>
<td>low = no high = yes</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>blue**</td>
<td>Frequency signal**</td>
<td>0 ... 10 000</td>
<td>Hz</td>
</tr>
<tr>
<td>4</td>
<td>black***</td>
<td>GND</td>
<td>0</td>
<td>V</td>
</tr>
</tbody>
</table>

**Collector resistance R_C, minimum level**

**CAUTION!**

The current I through the signal leads must be limited by means of a suitably scaled collector resistor R_C, as otherwise the output transistors may be damaged.

**The lower the value of collector resistor R_C, the further the frequency signal can be transported without distortion - see Chapter 7.3 “Installation, electrical” on page 17.**

**The lower the value of collector resistor R_C, the higher the frequencies which can be transported without distortion - see Chapter 7.3 “Installation, electrical” on page 17.**

The following applies to collector resistor R_C on an external device:

- It may already be integrated in the device
- It may already be integrated in a low-pass filter in the device
- It may be possible to connect it on the device
- It may be missing entirely and must then be screwed to the terminals.

Refer to the operating instructions for the external device.

**Search terms:**

- Collector resistor
- Pull-up resistance
- Open-collector input or O.C.
**Minimum value for \( R_C \) dependent on supply voltage \( U \)**

<table>
<thead>
<tr>
<th>Supply voltage ( U )</th>
<th>( R_{C \min} )</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 V</td>
<td>100 ( \Omega )</td>
</tr>
<tr>
<td>9 V</td>
<td>180 ( \Omega )</td>
</tr>
<tr>
<td>12 V</td>
<td>240 ( \Omega )</td>
</tr>
<tr>
<td>24 V</td>
<td>480 ( \Omega )</td>
</tr>
<tr>
<td>30 V</td>
<td>680 ( \Omega )</td>
</tr>
</tbody>
</table>

\( R_{C \min} = \frac{U}{0.050 \ A} \)

**Collector resistance \( R_C \) for frequency signal lead**

The collector resistance \( R_C \) (or pull-up resistance) and the cable capacity \( C_K \) form an RC member which smooths the edges of the rectangular pulse. The collector resistor \( R_C \) for the frequency signal lead should be selected to be as low as possible above \( R_C \) - dependent on the maximum frequency and the requirements on the slope rate for the monitor being used.

**Maximum cable lengths for various \( R_C \) and \( f_{\text{max}} \)**

<table>
<thead>
<tr>
<th>( R_C^* )</th>
<th>( f_{\text{max}} )</th>
</tr>
</thead>
<tbody>
<tr>
<td>( \Omega )</td>
<td>0.5 kHz</td>
</tr>
<tr>
<td>480</td>
<td>30 m</td>
</tr>
<tr>
<td>240</td>
<td>30 m</td>
</tr>
<tr>
<td>180</td>
<td>30 m</td>
</tr>
<tr>
<td>100</td>
<td>30 m</td>
</tr>
<tr>
<td>680</td>
<td>30 m</td>
</tr>
</tbody>
</table>

* Minimum value depending on the supply voltage supplied by your monitor - refer to its operating instructions and table “Collector resistance \( R_C \), minimum level” on page 20.

The table applies to cable with a specific capacity of 100 pF/m and in any case unshielded cable such as type LiYY control cabling supplied by e.g. Lapp.

**Selection of collector resistor \( R_C \)**

1. Use table “Collector resistance \( R_C \), minimum level” on page 20 to look up the value for \( R_C \) corresponding to 30 V.
   - This is 680 \( \Omega \).

2. Refer to table “NPN connection information” on page 19 with the row for 680 \( \Omega \) and search for the length value from the column for \( f_{\text{max}} = 10 \) kHz.
   - This amounts to 25.5 m.
8 Adjustment

8.1 Operating unit

Fig. 10: Operating unit DulcoFlow®

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>LCD screen</td>
</tr>
<tr>
<td>2</td>
<td>Status LED</td>
</tr>
<tr>
<td>3</td>
<td>Control keys</td>
</tr>
<tr>
<td>4</td>
<td>Stroke feedback LED</td>
</tr>
</tbody>
</table>

8.1.1 LCD screen

The LCD screen comprises a two-line display.

8.1.2 LEDs

The status LEDs (left) shows the following information:

<table>
<thead>
<tr>
<th>LED</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>green</td>
<td>Status OK</td>
</tr>
<tr>
<td>orange</td>
<td>Warning</td>
</tr>
<tr>
<td>red</td>
<td>Fault</td>
</tr>
</tbody>
</table>

The stroke feedback LED (right) shows the following information:

<table>
<thead>
<tr>
<th>LED</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>off</td>
<td>No pressure surge identified</td>
</tr>
<tr>
<td>green, illuminated</td>
<td>Pressure surge detected - within tolerance</td>
</tr>
<tr>
<td>red, illuminated</td>
<td>Pressure surge detected - outside tolerance</td>
</tr>
</tbody>
</table>

8.1.3 Control keys

The control keys are designated as follows:

<table>
<thead>
<tr>
<th>Key</th>
<th>Identifier</th>
</tr>
</thead>
<tbody>
<tr>
<td>![i]</td>
<td>[i]</td>
</tr>
<tr>
<td>![DOWN]</td>
<td>[DOWN]</td>
</tr>
<tr>
<td>![UP]</td>
<td>[UP]</td>
</tr>
<tr>
<td>![P]</td>
<td>[P]</td>
</tr>
</tbody>
</table>
The control keys have different functions in the continuous display, in the operating menu and in the menu branches.

### In the continuous display

<table>
<thead>
<tr>
<th>Key</th>
<th>Functions</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="key" /></td>
<td>Changes to continuous display</td>
</tr>
<tr>
<td><img src="image" alt="key" /></td>
<td>Changes into the operating menu (press for 2s)</td>
</tr>
<tr>
<td><img src="image" alt="key" /> + <img src="image" alt="key" /></td>
<td>Reset the total quantity and the strokes, which are displayed in the continuous display, to &quot;zero&quot;.</td>
</tr>
<tr>
<td><img src="image" alt="key" /></td>
<td>Reset to factory settings (press for 10 s)</td>
</tr>
<tr>
<td><img src="image" alt="key" /></td>
<td>Open menu branch (switch to the first item of the selected menu branch).</td>
</tr>
</tbody>
</table>

### In the operating menu

<table>
<thead>
<tr>
<th>Key</th>
<th>Functions</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="key" /></td>
<td>Change to the previous menu branch</td>
</tr>
<tr>
<td><img src="image" alt="key" /></td>
<td>Change to the next menu branch</td>
</tr>
</tbody>
</table>

*Fig. 11: Navigation within the operating menu*
### Adjustment

In a menu item of a menu branch

<table>
<thead>
<tr>
<th>Key</th>
<th>Functions</th>
</tr>
</thead>
<tbody>
<tr>
<td>i</td>
<td>Switches between the continuous changing of a number and digit by digit changing</td>
</tr>
<tr>
<td>↑</td>
<td>Increase/change the set value</td>
</tr>
<tr>
<td>↓</td>
<td>Reduce/change the set value</td>
</tr>
</tbody>
</table>
| P   | Accept the configured value and change to the next menu item of the menu branch.  
     In digit by digit changing: Within a number change to the next figure. |

![Diagram](image.png)

*Fig. 12: a) Change between continuous changing of a number and digit by digit changing; b) Changes the position within the number

---

**Key [P] - additional generally-applicable functions:**

<table>
<thead>
<tr>
<th>Press duration</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>approx. 2 s</td>
<td>Open the operating menu</td>
</tr>
<tr>
<td>approx. 3 s</td>
<td>Quit the operating menu without saving the configured values and return to the continuous display</td>
</tr>
</tbody>
</table>

---

**8.2 Check display variables**

Before you adjust the flow meter, you can check the current display variables on the continuous display:
press key \[ i \] ("i" for "Info"), if the LCD screen is displaying a continuous display - i.e. no display of the operating menu.

After every press on the \[ i \] key, you see a different continuous display.

The appearance of the continuous displays depend on the selected measured variables (volumes or mass) - see below.

Press key \[ i \] to change between continuous displays.

Continuous display for the "Volume" measured variable

<table>
<thead>
<tr>
<th>Continuous display</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>V: 243,32 mL</td>
<td>Total quantity* V and instantaneous volume flow Q</td>
</tr>
<tr>
<td>Q: 171,05 mL/h</td>
<td></td>
</tr>
<tr>
<td>V: 243,32 mL</td>
<td>Total quantity* V and number of strokes* N</td>
</tr>
<tr>
<td>N: 637</td>
<td></td>
</tr>
<tr>
<td>V/H: 0,382 mL</td>
<td>Volume per stroke V/H and deviation from the setpoint of the stroke volume %SH</td>
</tr>
<tr>
<td>%SH: 102,3 %</td>
<td></td>
</tr>
</tbody>
</table>

* since the last reset

Continuous displays for the "Mass" measured variable

(If "mass" was set under "Operation Measured variable")

<table>
<thead>
<tr>
<th>Continuous display</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>m: 326,05 g</td>
<td>Total quantity* m and instantaneous mass flow Q</td>
</tr>
<tr>
<td>Q: 229,21 g/h</td>
<td></td>
</tr>
<tr>
<td>m: 326,05 g</td>
<td>Total quantity* m and number of strokes* N</td>
</tr>
<tr>
<td>N: 527</td>
<td></td>
</tr>
<tr>
<td>m/H: 0,619 g</td>
<td>Mass per stroke m/H and deviation from the setpoint of the stroke mass %SH</td>
</tr>
<tr>
<td>%SH: 97,8 %</td>
<td></td>
</tr>
</tbody>
</table>

* since the last reset

Reset values

– To reset the total quantity and strokes, press both [arrow keys] simultaneously.
– In the main menu "Zero set", the total quantity and the strokes can be set to "zero" independently of each other.

Reset values
8.3 Operating menu overview
8.4 Changing to adjustment mode

If the [P] key is pressed for 2 seconds in a continuous display, the device changes to adjustment mode.

The following main menus can be selected in adjustment mode:

1 - Operation
2 - Set-up
3 - Calibration
4 - Zero set
5 - Info
6 - Confirm

8.4.1 "Operation" main menu

The measured variables can be selected from the "Operation" main menu:

- "Volume" (-flow)
- "Mass" (-flow)

The appearance of a few menus is dependent on this.

If "Mass" is selected, then the mass density of the medium must be additionally entered.

8.4.2 "Set-up" main menu

The following menus can be selected from the "set-up" main menu:

1 - "Display"
3 - "Current output" (identity code characteristic "signal output" "1")
2 - "Counter output" (identity code characteristic "signal output" "2")
4 - "Service" (for customer service only)
### 8.4.2.1 "Display" menu

In the "display" menu, the units can be selected for the quantities and flow. Moreover, the damping of the displayed flow values can be changed (not for quantities), if they change too quickly / slowly in the display.

The greater the set integration constant in the menu item "damping flow", the greater the damping of the displayed flow values.

### Non-metric units and their conversion

<table>
<thead>
<tr>
<th>Unit</th>
<th>Meaning</th>
<th>Conversion</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 gal</td>
<td>1 US liquid gallon</td>
<td>= 3.785421 L</td>
</tr>
<tr>
<td>1 lb(s)</td>
<td>1 Pound</td>
<td>= 453.59237 g</td>
</tr>
</tbody>
</table>

### 8.4.2.2 "counter output" menu

(Identity code characteristic "signal output" "2")

In the "counter output" menu the counter output can be set either as a pulse/frequency output to output the instantaneous flow, as an error signal or as a feedback message.
**pulse/frequency (frequency output)**

Firstly the type of the output ("Open-Collector") can be selected so that it is suitable for the connected device (NPN / PNP).

The K factor can be set via the "signal output" menu. This is then used by the DulcoFlow® to convert the current Q flow via the counter output to an external device as frequency f.

\[ f = K \cdot Q \]

Frequency f in Hz

K factor K in 1/mL or pulse/mL

Flow Q in mL/s

The DulcoFlow® gives an error message in the event that these pre-specified limit values are exceeded and the status LED (left) lights up in orange.

In the "error output" menu a setting can be made to determine whether the DulcoFlow® outputs an error signal via the counter output to an external device. It works like a relay in status NO.

**Stroke feedback**

For stroke feedback, e.g. to a Prominent metering pump, as with a Flow Control® dosing monitor, the cable must be fed from the counter output to the "dosing monitor" terminal of the metering pump.

Then the "stroke feedback" must be calibrated under "calibration", see chapter "Calibration".
8.4.2.3 "Current output" menu

(identity code characteristic "signal output" "1")

In the "current output" menu the standard signal output (mA) can be set either to output the instantaneous flow or as a feedback message.

In the "signal current" menu a setting can be made to determine how the DulcoFlow® outputs the instantaneous flow via the current output to an external device.

You can enter any behaviour for the current signal proportional to the flow. In order to do so, it is possible e.g. to enter any two points P1 (4 mA, Q1) and P2 (20 mA, Q2) (Q1 is the flow at which the DulcoFlow® outputs 4 mA); this means that one line is specified and the behaviour:

![Diagram for flow Q as current signal](image)

*Fig. 14: Diagram for flow Q as current signal (here: 4 ... 20 mA)*
Plot a diagram as shown above - with values for (4 mA, Q1) and P2 (20 mA, Q2) or (0 mA, Q1) and P2 (20 mA, Q2) - in order to be able to output flow Q of the DulcoFlow® as desired as a current signal.

The DulcoFlow® gives an error message in the event that these pre-specified limit values are exceeded and the status LED (left) lights up in orange.

Moreover, the damping of the displayed flow values can be changed (not for quantities), if they change too quickly / slowly in the display.

The greater the set integration constant in the menu item “damping “, the greater the damping of the displayed flow values.

In the “error output” menu a setting can be made to determine whether the DulcoFlow® outputs an error signal via the current output to an external device (23 / 3.6 mA).
8.4.2.4 "service" menu

The "service" menu is password protected and only for customer service.

8.4.3 "Calibration" main menu

From the "calibration" menu either the flow measurement can be calibrated or the stroke feedback set up.

8.4.3.1 Calibrate "stroke feedback"

8.4.3.1.1 For "volume"

The permitted range for the stroke volume V/H can be specified in this menu. If the stroke volume moves outside of this range, e.g. due to a changed back pressure, the DulcoFlow® no longer gives any stroke feedback to the metering pump and the right LED now illuminates as a steady red instead of green. ProMinent metering pumps such as the gamma/ L or delta® go into fault mode after a series of defective strokes (pump set up).
About setpoint and tolerances

Specify the allowed range for the stroke volume V/H via the setpoint of the stroke volume V/H and tolerances in %:

1. Follow the menu path “calibration → stroke feedback → set-point” and press key [P].
   - The menu item “volume (stroke)” displays the currently stored setpoint.
2. Start the metering pump.
   - The actual measured value is displayed.
3. Turn the stroke length adjustment knob until the desired setpoint is displayed.
4. Press key [P].
   - The displayed measured value is saved as a setpoint and the menu item “tolerance tolerances” appears.

   The setpoint is valid as 100%.

5. Stop the metering pump.
6. Press key [P].
7. Set the “lower tolerance” with the [arrow keys] and press key [P].
8. Set the “upper tolerance” with the [arrow keys] and press key [P].
   - The continuous display appears again.

   The desired setpoint can also be entered, without having to use the stroke adjustment dial or the pump having to be running, directly under “volume (stroke)” using the [arrow keys].
Adjustment

Upper limit values

Alternatively, the desired limits for the allowed range of the stroke volume can be entered under “lower limit” and “upper limit”:

1. Follow the menu path “calibration ➔ stroke feedback ➔ set-point” and press key [P].
   - The menu item “volume (stroke)” displays the currently stored setpoint.

2. Start the metering pump.
   - The actual measured value is displayed.

3. Turn the stroke length adjustment knob until the desired setpoint is displayed.

4. Press key [P].
   - The displayed measured value is saved as a setpoint and the menu item “tolerance tolerances” appears.

   The setpoint is valid as 100%.

5. Using the [arrow keys] change to the menu item “tolerance limit values (abs)” and press key [P].

6. Turn the stroke length adjustment dial down until the desired lower limit is reached and press key [P].

7. Proceed analogously for the upper limit.
   - The continuous display appears again.

8. Stop the metering pump.
The desired setpoint can also be entered, without having to use the stroke adjustment dial or the pump having to be running, directly under "volume (stroke)" using the [arrow keys].

8.4.3.1.2 For "mass"

The permitted range for the mass per stroke m/H can be specified in this menu. If the mass per stroke moves outside of this range, e.g. due to a changed back pressure, the DulcoFlow® no longer gives any stroke feedback to the metering pump and the right LED now illuminates as a steady red instead of green. ProMinent metering pumps such as the gamma/ L or delta® go into fault mode after a series of defective strokes (pump set up).
Adjustment

About setpoint and tolerances

Specify the allowed range for the mass per stroke m/H via the setpoint of the stroke volume m/H and tolerances in %:

1. Follow the menu path “calibration ➔ stroke feedback ➔ set-point” and press key [P].
   - The menu item “mass (stroke)” displays the currently stored setpoint.

2. Start the metering pump.
   - The actual measured value is displayed.

3. Turn the stroke length adjustment knob until the desired setpoint is displayed.

4. Press key [P].
   - The displayed measured value is saved as a setpoint and the menu item “tolerance tolerances” appears.

5. Press key [P].

6. Set the “lower tolerance” with the [arrow keys] and press key [P].

7. Set the “upper tolerance” with the [arrow keys] and press key [P].
   - The continuous display appears again.

8. Stop the metering pump.

The desired setpoint can also be entered, without having to use the stroke adjustment dial or the pump having to be running, directly under “mass (stroke)” using the [arrow keys].
Adjustment

Upper limit values

Alternatively, the desired limits for the allowed range of the stroke mass can be entered under “lower limit” and “upper limit”:

1. Follow the menu path “calibration ➔ stroke feedback ➔ set-point” and press key [P].
   - The menu item “mass (stroke)” displays the currently stored setpoint.

2. Start the metering pump.
   - The actual measured value is displayed.

3. Turn the stroke length adjustment knob until the desired setpoint is displayed.

4. Press key [P].
   - The displayed measured value is saved as a setpoint and the menu item “tolerance tolerances” appears.
     
     The setpoint is valid as 100%.

5. Using the [arrow keys] change to the menu item “limits” and press key [P].

6. Turn the stroke length adjustment dial down until the desired lower limit is reached and press key [P].

7. Proceed analogously for the upper limit.
   - The continuous display appears again.

8. Stop the metering pump.
The desired setpoint can also be entered, without having to use the stroke adjustment dial or the pump having to be running, directly under "mass (stroke)" using the [arrow keys].

8.4.3.2 Calibrate "quantity"

Only calibrate the quantity flow if the displayed values do not attain the expected accuracy.
8.4.3.2.1 By input

If the new correction factor is known in %, it can be entered directly here.

It is obtained by dividing a value you have measured yourself by the displayed value and multiplying the result by 100.

1. Follow the menu path “calibration → stroke feedback”.
2. Using the [arrow keys] change to the menu item “calibration quantity” and press key [P] 2x.
3. Using the [arrow keys] Enter the “corr. factor” and press key [P].

The continuous display appears again.

8.4.3.2.2 By measured values

CAUTION!

Danger with dangerous feed chemicals

Provided the following handling instructions are followed, contact with the feed chemical is possible.

– If the feed chemical is dangerous, take appropriate safety precautions when carrying out the following handling instructions.
– Observe the feed chemical safety data sheet.

Depending on the set measured variable, a calibration menu appears for:

- Volume
- Mass
Adjustment

Volume

- Calibration stroke feedback
- Quantity
- Correction factor
- Measured value: 54.72 mL
- Actual volume: 52.13 mL
- Nominal volume: 54.72 mL
- Correction factor: 95.27 %
Requirements:

- 1 measuring cylinder which can be read sufficiently accurately
- The metering pump suction line is fed, bubble-free into the measuring cylinder.

1. Record the fluid level in the measuring cylinder.

2. Change from the menu item "calibration stroke feedback" using the [arrow keys] to the menu item "calibration quantity" and press key [P].
   - The menu item "quantity corr. factor" appears.

3. Change from the menu item "quantity corr. factor" using the [arrow keys] to the menu item "quantity meas. Value" and press key [P].
   - The menu item "actual volume" appears.

4. Start the metering pump.

   Select the number of strokes so that the reading error at the measuring cylinder (half of the smallest readable volume graduation divided by the metered total volume) is smaller than the Dulcoflow® measurement error.

5. Stop the metering pump.

6. Record the fluid level in the measuring cylinder and calculate the difference.

7. Press key [P].
   - The menu item "nominal volume" appears.

8. Adjust the value in the menu item "nominal volume" using the [arrow keys]/based on this difference and press key [P].
   - The menu item "corr. factor" appears. It shows the calculated correction factor.

9. Press key [P], to return to the continuous display.

It is also possible to manually calculate the correction factor and enter it directly under "entry" - "corr. factor".
Mass

Adjustment

---

stroke feedback

---

quantity
corr. factor

---

meas. Value

---

actual mass
54.72 g

nominal mass
52.13 g

corr. factor
95.27 %
Adjustment

Requirements:
- 1 weighing instrument which can be read sufficiently accurately
- 1 vessel with feed chemical
- the metering pump’s suction line is fed, bubble-free into the measuring vessel.

1. Zero the weighing instrument.
2. Change from the menu item “calibration stroke feedback” using the [arrow keys] to the menu item “calibration quantity” and press key [P].
   The menu item “quantity corr. factor” appears.
3. Change from the menu item “quantity corr. factor” using the [arrow keys] to the menu item “quantity meas. Value” and press key [P].
   The menu item “actual mass” appears.
4. Start the metering pump.

Select the number of strokes so that the reading error at the weighing instrument (half of the smallest readable mass graduation divided by the metered total mass) is smaller than the Dulcoflow measurement error.

5. Stop the metering pump.
6. Read off the weight from the weighing instrument.
7. Press key [P].
   The menu item “nominal mass” appears.
8. Adjust the value in the menu item “nominal mass” using the [arrow keys] to the read-off weight and press key [P].
   The menu item “corr. factor” appears. It shows the calculated correction factor.
9. Press key [P], to return to the continuous display.

It is also possible to manually calculate the correction factor and enter it directly under “entry” - “correction factor”.

8.4.4 “Zero set” main menu

In the main menu “Zero set”, the total quantity and the strokes, which are displayed in the continuous display, can be set to “zero” independently of each other.
Adjustment

If the arrow keys are simultaneously pressed, the total quantity and the strokes are simultaneously set to “Zero”.

The keys [ i ] and [ P ], when simultaneously pressed for 10 s, reset the device to the factory settings - see “Factory settings” at the end of the operating instructions.

8.4.5 "Info" main menu

This information can be read-off in the "info" main menu:

<table>
<thead>
<tr>
<th>Code</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>Identity code</td>
</tr>
<tr>
<td>SN</td>
<td>Serial number</td>
</tr>
<tr>
<td>HW</td>
<td>Hardware version</td>
</tr>
<tr>
<td>SW</td>
<td>Firmware version</td>
</tr>
<tr>
<td>BL</td>
<td>Bootloader version</td>
</tr>
</tbody>
</table>

8.4.6 "Language" main menu

The operating language can be selected from the "language" main menu.
9 Start up

1. Connect the device hydraulically with the overall installation.

2. Connect the signal lead for the device.

3. Connect the device to the supply voltage.

4. If necessary set:
   - the language - see Chapter 8.4.6 "Language main menu" on page 44
   - the measured variable to "mass" and density of the feed chemical - see on page 27
   - the units - see Chapter 8.4.2.1 "Display menu" on page 28
   - the current output - see Chapter 8.4.2.3 "Current output menu" on page 30
   - the counter output - see Chapter 8.4.2.2 "Counter output menu" on page 28

5. Allow the metering pump to prime and bleed the installation - press both [arrow keys] simultaneously at the pump control unit.

6. At the device acknowledge the error "bubbles" by pressing the key [P].

7. Allow the metering pump to run.

8. Check whether the stroke feedback to the metering pump is plausible.

   If this is not the case, proceed in accordance with the handling instructions, which can be found after the tips.

9. Check whether the displayed values are plausible.

   If this is not the case, proceed in accordance with the handling instructions, which can be found after the tips.

10. Check whether the frequency signals and the mA signals of the device have the expected effect if these signals are being used.

   If the metering pump goes into fault mode during start up, press the [P].

For use with the metering pump delta® set to "dosing" - "set-up" (discharge stroke)" - "fast".

Operation as a dosing monitor

1. Under "set-up → set counter output" to "stroke feedback".

2. In the menu "calibration" set the "stroke feedback" - see Chapter 8.4.3.1 "Calibrate "stroke feedback"" on page 32.

Operation as a flow meter

1. In the menu "calibration" calibrate the "quantity" - see Chapter 8.4.3.2 "Calibrate "quantity"" on page 38.

2. Check whether the displayed values are plausible.
Function "transmit flow value Q"
(for identity code characteristic "signal output" "1")

1. Set up the desired values under “Settings ➔ Current output ➔ Signal current” - see Chapter 8.4.2.3 “Current output menu” on page 30.

2. Check whether the displayed values are plausible.

(for identity code characteristic "signal output" "2")

1. Set up the desired values under “Settings ➔ Counter output ➔ Pulse/frequency ➔ Signal output” - see Chapter 8.4.2.2 “counter output menu” on page 28.

2. Check whether the displayed values are plausible.

Function "transmit error signal"
(for identity code characteristic "signal output" "1")

1. Under “set-up ➔ current output ➔ error current” set the desired error result and set the “error current”.

2. Cause the error to occur and check whether everything functions as desired.

(for identity code characteristic "signal output" "2")

1. Under “set-up ➔ counter output ➔ puls/freq. ➔ error output” set the desired error result.

2. Cause the error to occur and check whether everything functions as desired.
10 Maintenance, repair and disposal

WARNING!

Danger from chemical residues
There is normally chemical residue in the measurement pipe and housing after operation. This chemical residue could be hazardous to people.

– It is mandatory that the safety information relating to the "Storage, transport and unpacking" chapter is read before shipping or transporting the unit.

– Thoroughly clean the measurement pipe and the housing to remove chemicals and dirt. Adhere to the safety data sheet for the feed chemical.
## Maintenance, repair and disposal

### 10.1 Maintenance

<table>
<thead>
<tr>
<th>Interval</th>
<th>Maintenance work</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regularly</td>
<td>Check whether the correct flow value is displayed. If this is not the case, recalibrate the flow - see chapter &quot;calibrate&quot;.</td>
</tr>
<tr>
<td></td>
<td>If stroke feedback is used: Adjust the stroke length with the metering pump running and set just above the programmed upper limit - the flow identifier at the pump should no longer flash.</td>
</tr>
<tr>
<td></td>
<td>Adjust the stroke length with the metering pump running and set just below the programmed lower limit - the flow identifier at the pump should no longer flash.</td>
</tr>
<tr>
<td></td>
<td>If this is not the case, check for the cause and as necessary readjust the DulcoFlow® - see Chapter 8.4.3.1 “Calibrate &quot;stroke feedback&quot;” on page 32</td>
</tr>
<tr>
<td></td>
<td>If stroke feedback is used: Check whether the stroke feedback LED (right-hand side of the device) illuminates in time with the strokes.</td>
</tr>
<tr>
<td></td>
<td>If this is not the case, check for the cause and rectify as necessary.</td>
</tr>
<tr>
<td></td>
<td>Check whether feed chemical is coming out.</td>
</tr>
<tr>
<td></td>
<td>If necessary, carefully wipe the device with a soft cloth and soapy water.</td>
</tr>
</tbody>
</table>

### 10.2 Repairs

Only ProMinent of customer service authorised by ProMinent may repair the DulcoFlow® flow meter.

### 10.3 Disposal

**CAUTION!**

Environmental hazard due to electronic waste

There are electronic components in the device, which can have a toxic effect on the environment.

- Separate the electronic components from the remaining parts.
- Observe the current applicable regulations in your country.
11 Troubleshooting

WARNING!

Warning of dangerous or unknown feed chemical

Should a dangerous or unknown feed chemical be used: It may escape from the hydraulic components during maintenance work.

- Before maintenance work, take appropriate protective measures (safety glasses, safety gloves, ...). Observe the safety data sheet for the feed chemical.
- Drain and flush the liquid end of the metering pump before working on it.
Troubleshooting

11.1 DulcoFlow® error

Faults with error messages
The left device LED lights up red if an error exists.

<table>
<thead>
<tr>
<th>Fault description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bubbles detected</td>
<td>There are too many bubbles or particles in the feed chemical.</td>
<td>Avoid bubbles or particles in the feed chemical.</td>
</tr>
</tbody>
</table>

Warning with error message
The left device LED lights up orange if a warning exists.

<table>
<thead>
<tr>
<th>Fault description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q((Hz)) &gt; Qmax</td>
<td>Flow value Q has exceeded the pre-specified upper limit for the counter output.</td>
<td>Identify and rectify the reason for this on the system or DulcoFlow®.</td>
</tr>
<tr>
<td>Q((Hz)) &lt; 0</td>
<td>Flow value Q has undershot the pre-specified lower limit for the counter output.</td>
<td>Identify and rectify the reason for this on the system or DulcoFlow®.</td>
</tr>
<tr>
<td>Q(mA) &gt; Qmax</td>
<td>Flow value Q has exceeded the pre-specified upper limit for the current output.</td>
<td>Identify and rectify the reason for this on the system or DulcoFlow®.</td>
</tr>
<tr>
<td>Q(mA) &lt; Qmin</td>
<td>Flow value Q has undershot the pre-specified lower limit for the current output.</td>
<td>Identify and rectify the reason for this on the system or DulcoFlow®.</td>
</tr>
</tbody>
</table>

LED signals
For further information about LED signals, see the "Settings" chapter.
11.2 Pump error in connection with DulcoFlow®

To return the pump to operating status after one of the following errors, press key [P].

In the event of an error an LED lights up red and the flow identifier flashes.

<table>
<thead>
<tr>
<th>Fault description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>The pump stops during priming.</td>
<td>Due to air in the liquid end, the DulcoFlow® has not output an acknowledge pulse.</td>
<td>During priming pull out the cable to the DulcoFlow® out - the function &quot;Flow&quot; is disabled while the cable is out.</td>
</tr>
<tr>
<td>The pump stops during DulcoFlow® set-up.</td>
<td>The DulcoFlow® has emitted too few sequential acknowledge pulses.</td>
<td>Press key [P].</td>
</tr>
<tr>
<td>The pump stops while running.</td>
<td>There is air in the liquid end, gaseous feed chemical.</td>
<td>■ Pull out the cable to the DulcoFlow® from the pump.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Bleed the liquid end.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Plug the cable to the DulcoFlow® into the socket on the pump.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>■ Increase the number of acknowledge pulses in the pump’s menu.</td>
</tr>
</tbody>
</table>
### Troubleshooting

<table>
<thead>
<tr>
<th>Fault description</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>There is air in the liquid end, the chemical feed container is empty.</td>
<td>Fill the metering tank.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Pull out the cable to the DulcoFlow® from the pump.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bleed the liquid end.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Plug the cable to the DulcoFlow® into the socket on the pump.</td>
<td></td>
</tr>
<tr>
<td>Gas is present in the dosing head - leaks in the path between the chemical feed container and the DulcoFlow®.</td>
<td>Repair the leak.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Pull out the cable to the DulcoFlow® from the pump.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bleed the liquid end.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Plug the cable to the DulcoFlow® into the socket on the pump.</td>
<td></td>
</tr>
<tr>
<td>Blockage between the DulcoFlow® and metering tank</td>
<td>Clear the blockage.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Pull out the cable to the DulcoFlow® from the pump.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bleed the liquid end.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Plug the cable to the DulcoFlow® into the socket on the pump.</td>
<td></td>
</tr>
<tr>
<td>The stroke adjustment dial is mis-set</td>
<td>- see metering pump operating instructions</td>
<td></td>
</tr>
<tr>
<td>The feed chemical viscosity is too high</td>
<td>- see metering pump operating instructions</td>
<td></td>
</tr>
</tbody>
</table>

### 11.3 All Other Faults

**All other faults:**

Inform your customer service department or your ProMinent branch.
## Technical data

### Performance data

<table>
<thead>
<tr>
<th>Data</th>
<th>Value</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Measuring range, pulsing, type 05:</td>
<td>0.1...13</td>
<td>L/h</td>
</tr>
<tr>
<td>Measuring range, pulsing, type 08:</td>
<td>0.6...50</td>
<td>L/h</td>
</tr>
<tr>
<td>Smallest measurable stroke volume, pulsing approx.</td>
<td>0.03</td>
<td>mL/stroke</td>
</tr>
<tr>
<td>Accuracy over at least 100 strokes:</td>
<td>± 2</td>
<td>%*</td>
</tr>
</tbody>
</table>

* relative to the measured value

### Electrical data

<table>
<thead>
<tr>
<th>Data</th>
<th>Value</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stroke feedback, output**:</td>
<td>1</td>
<td>Contact/stroke</td>
</tr>
<tr>
<td>Frequency output**:</td>
<td>&lt; 10</td>
<td>kHz</td>
</tr>
<tr>
<td>Current output, max. load:</td>
<td>400</td>
<td>Ω</td>
</tr>
<tr>
<td>Degree of protection:</td>
<td>IP 65</td>
<td></td>
</tr>
<tr>
<td>Supply voltage:</td>
<td>100...230</td>
<td>V AC</td>
</tr>
<tr>
<td>Mains supply frequency:</td>
<td>50/60</td>
<td>Hz</td>
</tr>
</tbody>
</table>

** open collector

### Media requirements

Material compatibility with: PVDF, sealing material

<table>
<thead>
<tr>
<th>Data</th>
<th>Value</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medium pressure:</td>
<td>3...16</td>
<td>bar</td>
</tr>
<tr>
<td>Medium temperature:</td>
<td>-10...+45</td>
<td>°C</td>
</tr>
<tr>
<td>Dynamic viscosity (η):</td>
<td>0.5...2000</td>
<td>mPa</td>
</tr>
<tr>
<td>Sound pressure level:</td>
<td>1000 ... 2500</td>
<td>m/s</td>
</tr>
</tbody>
</table>

---

53
### Technical data

#### Ambient conditions

<table>
<thead>
<tr>
<th>Data</th>
<th>Value</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum storage and transport temperature</td>
<td>-10</td>
<td>°C</td>
</tr>
<tr>
<td>Maximum storage and transport temperature</td>
<td>+50</td>
<td>°C</td>
</tr>
<tr>
<td>Ambient temperature during operation, min.</td>
<td>-10</td>
<td>°C</td>
</tr>
<tr>
<td>Ambient temperature during operation, max.</td>
<td>+50</td>
<td>°C</td>
</tr>
<tr>
<td>Maximum air humidity *</td>
<td>95</td>
<td>% rel. humidity</td>
</tr>
</tbody>
</table>

* non-condensing

#### Material

<table>
<thead>
<tr>
<th>Component</th>
<th>Material</th>
</tr>
</thead>
<tbody>
<tr>
<td>Measurement pipe</td>
<td>PVDF</td>
</tr>
<tr>
<td>Seals, hydraulic</td>
<td>- see &quot;identity code&quot;</td>
</tr>
<tr>
<td>Housing</td>
<td>PPE+GF20</td>
</tr>
<tr>
<td>Screws, etc.</td>
<td>A2</td>
</tr>
<tr>
<td>Electronics</td>
<td>Electronic components</td>
</tr>
</tbody>
</table>

#### Hose connection nominal widths

- see "identity code"
## Technical data

### Compatibility

<table>
<thead>
<tr>
<th>Type</th>
<th>Pumps</th>
</tr>
</thead>
</table>
| 05   | Beta, gala: 1000 - 0413/0713  
      | delta: 1608 - 1612 |
| 08   | Beta, gala: 0420  
      | delta: 1020 - 0450 |
Fig. 15: Dimensional drawing DulcoFlow® - dimensions in mm
## Factory settings

**DulcoFlow® DFMa factory settings**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Set-up</strong></td>
<td></td>
</tr>
<tr>
<td>Measured variable</td>
<td>Volume</td>
</tr>
<tr>
<td>Unit of density</td>
<td>g/mL</td>
</tr>
<tr>
<td>Density</td>
<td>1.0</td>
</tr>
<tr>
<td>Viscosity</td>
<td>1 mPas</td>
</tr>
<tr>
<td>Volume unit</td>
<td>ml</td>
</tr>
<tr>
<td>Liquid unit</td>
<td>L/h</td>
</tr>
<tr>
<td>Flow damping</td>
<td>10.00 s</td>
</tr>
<tr>
<td>Counter output</td>
<td>Stroke feedback</td>
</tr>
<tr>
<td>K factor unit</td>
<td>1/mL</td>
</tr>
<tr>
<td>Cal.-factor</td>
<td>1000</td>
</tr>
<tr>
<td>Error output</td>
<td>off</td>
</tr>
<tr>
<td>Open collector</td>
<td>NPN</td>
</tr>
<tr>
<td>Current output</td>
<td>4…20 mA</td>
</tr>
<tr>
<td>Liquid unit</td>
<td>mL/h</td>
</tr>
<tr>
<td>0/4 mA value</td>
<td>0</td>
</tr>
<tr>
<td>20 mA value</td>
<td>1000</td>
</tr>
<tr>
<td>Error current</td>
<td>off</td>
</tr>
<tr>
<td>Current output damping</td>
<td>10 s</td>
</tr>
<tr>
<td>Error current damping</td>
<td>23 mA</td>
</tr>
<tr>
<td><strong>Calibration</strong></td>
<td></td>
</tr>
<tr>
<td>Correction factor</td>
<td>100 %</td>
</tr>
<tr>
<td>Stroke volume</td>
<td>1 ml</td>
</tr>
<tr>
<td>Plus tolerance</td>
<td>10 %</td>
</tr>
</tbody>
</table>

**Parameter** | **Value** |
---|---|
Minus tolerance | -10 % |
Upper limit | 1.1 ml |
Lower limit | 0.9 ml |
We, ProMinent Dosiertechnik GmbH
Im Schuhmachergewann 5 - 11
DE - 69123 Heidelberg

hereby declare that, the product specified in the following complies with the relevant basic health and safety rules of the EC Directive, on the basis of its functional concept and design and in the version marketed by us. This declaration loses its validity in the event of a modification to the product not agreed with us.

Description of the product: DulcoFlow ultrasonic flow meter

Product type: DFMa...

Serial no.: Please refer to type plate on the device

Relevant EC Directives: EC Low Voltage Directive (2006/95/EC)

Harmonised standards applied, in particular:
EN 60335-1, EN 61010-1
EN 55011, EN 61000-6-3, EN 61326-1

Other applicable national standards and specifications:
EN 60529, EN 61000-4-2/3/4/5/6/11

Technical documents have been compiled by documentation specialists:
Norbert Berger
Im Schuhmachergewann 5-11
DE-69123 Heidelberg

Date / manufacturer's signature: 09.12.2010

Details of the signatory: Dr. Johannes Hartfiel, Assistance Development Director
Decontamination declaration

Declaration of Decontamination
(see download: www.prominent.com)

Because of legal regulations and for the safety of our employees and operation equipment, we need the „declaration of decontamination“, with your signature, before your order can be handled.

Please make absolutely sure to include it with the shipping documents, or – even better – attach it to the outside of the packaging.

Please return your products to:

Type of instrument / sensor: ___________________________ Serial number: ___________________________
Certified: ___________________________ Series number: ___________________________

Process data:
Temperature: ___________________________ °C
Pressure: ___________________________ [bar]

 mediums and warnings:

<table>
<thead>
<tr>
<th>Medium/ Concentration</th>
<th>Ident- fication</th>
<th>flammable</th>
<th>toxic</th>
<th>corrosive</th>
<th>harmful</th>
<th>irritant</th>
<th>sensitisation</th>
<th>other*</th>
<th>harmless</th>
<th>unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>Process medium</td>
<td>Medium in Process</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medium for process- cleaning w. Promovering</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Returned part cleaned with Medium for Cleaning</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* explosive, oxidizing, dangerous for the environment, biological risk, radioactive

Please tick should one of the above be applicable, include security sheet and, if necessary, special handling instructions.

Reason for return:

Company data:
Company: ___________________________ Phone number: ___________________________
Contact person: ___________________________ Fax: ___________________________
Street: ___________________________ E-Mail: ___________________________
Address: ___________________________ Your order No: ___________________________

*We hereby certify that the returned parts have been carefully cleaned. To the best of our knowledge they are free from any residues in dangerous quantities.*

Place, date: ___________________________ Company stamp and legally binding signature: ___________________________
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